WoodShades® Fencing
20-Year and 10-Year Limited Performance Warranty Coverage

20-Year Limited, Performance Warranty Coverage

This warranty covers the following product sold by Fence America, LLC for a period of twenty (20) years from date of the original consumer purchase from an authorized Fence America product distributor. Fiber Composites ("Warrantor") warrants Wood Shades Fencing Pickets and Backer Rails will not check, splinter, delaminate, rot, or suffer structural damage from fungal decay when used in conjunction with an above ground application in a residential application, under normal residential use and is installed and maintained according to manufacturer's guidelines.

Substitution of wood or other materials for any portion of the system will void this warranty. This warranty is only valid if the entire Wood Shades system is used: Posts, Pickets and Backer Rails. Surface mold and mildew are not warrantable defects and are not covered under this warranty. Periodic cleaning by the consumer is required.

10-Year Limited, Performance Warranty Coverage

This warranty covers the following product made by Fiber Composites, sold by Fence America, LLC for a period of ten (10) years from date of the original consumer purchase from an authorized Fence America product distributor. Fiber Composites warrants Wood Shades Fencing Posts will not check, splinter or delaminate, when used in conjunction with Fiber Composites Fencing Pickets and Backer Rails in a residential application, under normal residential use and is installed and maintained according to manufacturer's guidelines.

Substitution of wood or other materials for any portion of the system will void this warranty. This warranty is only valid if the entire Wood Shades system is used: Posts, Pickets and Backer Rails. Surface mold and mildew are not warrantable defects and are not covered under this warranty. Periodic cleaning by the consumer is required.

Remedies

Any owner seeking remedies under this warranty must notify Fiber Composites in writing within 30 days after discovering a possible nonconformity of the Product, and before beginning any permanent repair. This written notice should describe the possible nonconformity and include the date the Product was installed. Immediately upon discovering any possible nonconforming Product, the owner must immediately make temporary repairs at the owner's expense to protect all property that could be affected. The owner must allow Fiber Composites to enter the property into which the Product is installed to inspect the possibility of nonconforming Product. This warranty gives you specific legal rights, and you may also have other rightswhich vary from state to state.

Purchaser's sole remedy for any claim whatsoever arising out of the purchase, use, storage or possession of Fiber Composites products (whether such claim arises is contract, warranty, tort, strict liability or otherwise), including without limitation any claim that Fiber Composites products failed to perform as warranted above, shall be replaced with new Fiber Composites product in an amount equal to the volume of defective material as listed on the prorated warranty schedule. Replacement material will be provided that is as close as possible in color, design and quality to the original installation, but we do not guarantee an exact match as colors and designs will change. Warrantor may elect to refund the percentage of the original purchase price listed on the Prorated Warranty Schedule in lieu of replacing the product or if Fiber Composites deems the repair is not commercially practicable or cannot be made in a timely manner.

To obtain replacement, the original owner must send this warranty certificate, copy of original invoice and photos of theissue to the address at the bottom of this document. Such invoice must be from an authorized Fence America product dealer or professional installer, and must show (1) the date of the purchase, and (2) that sufficient Fiber Composites poduct has been purchased to cover the number of lineal feet claimed to be damaged.

20-Year Prorated Warranty Schedule

Years Since Purchase	Percent Defective Material Covered
0-10	100%
10-12	80%
12-14	60%
14-16	40%
16-18	20%
18-20	10%

Warrantor shall not be liable for installation, removal or reinstallation costs or for any indirect, punitive, exemplary or consequential damages of any kind. Fiber Composites does not warrant against and is not responsible for, and no implied warranty shall be deemed to cover, any condition attributable to: (1) improper installation of Fiber Composites products and/or failure to abide by Fiber Composites' installation guidelines, including but not limited to, improper gapping; (2) use of Fiber Composites products beyond normal residential use, or in an application not recommended by Fiber Composites' guidelines and local building codes; (3) movement, distortion, collapse or settling of the ground or the supporting structure on which Fiber Composites products are installed; (4) Defects to or failure arising from structure resulting from water caused by improper installation, workmanship, maintenance or repair; (5) any act of God (such as flooding, hurricane, earthquae, lightning, etc.); (6) environmental condition such as air pollution, mold, mildew, etc.; (7) staining from foreign substances such as dirt, grease, oil, harsh chemicals found in cleaners or normal weathering (defined as natural efflescence, exposure to sunlight, weather and atmospheric conditions which will cause any colored surface to gradually fade, flake, chalk, oraccumulate dirt or stains); (8) variations or changes in color of Fiber Composites products; (9) improper handling, storage, abuse or neglect of Fiber Composites products by Purchaser or third parties; or (10) ordinary wear and tear.

The purchaser is solely responsible for determining whether Fiber Composites product meets the requirements of any applicable safety code or similar regulation. No person or entity is authorized by Warrantor to make any statement or representation, as to the quality or performance of Fiber Composites product, other than as contained in this Limited Warranty and it may not be altered except in a written instrument signed by Warrantor and buyer. Some states do not allow limitation on how long any implied warranty lasts and/or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have ther rights that vary from state to state.

For further information, contact: Warranty Department, Fiber Composites, 198 Random Dr., New London, NC 28127
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